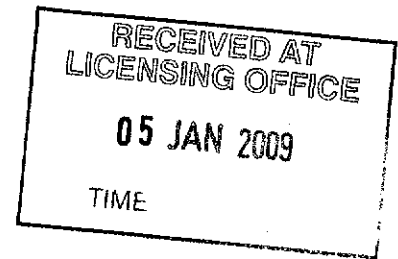


#328304106

The Cottage  
80 Stanmore Hill  
Stanmore  
Middlesex HA7 3BU

31/12/08



Ref: - Request for Licence review and objection to event notifications – Abercorn Arms Public House.

To – Licensing Unit, Harrow Council.

Dear Sir, I write to record my request for a licence review of the above premises and to object to the recent series of event notifications that the Abercorn Arms Public House made in early November 2008, enabling them to extend their permitted opening hours from Midnight to 03:00 over 7 consecutive weekends until New Years Eve 2008.

I have lived at my current address for over twenty years, in close proximity to the licensed premises and have always had a good relationship with the various licensees' over the years. The various publicans have ensured that the premises has been well run in an orderly manner, in fact one of my children worked at the premises for some years!

In the last twenty years I can recall one or two incidents that have required any intervention from either me or other local residents. From memory these were dealt with on a personal level with positive action being taken by the relevant Licensee.

Since the current licensee's have taken over at the Abercorn Arms my life (and I am aware those of other local residents) have been made what can only be described as a misery. The number of incidents of public nuisance and alcohol related anti-social behaviour in the small hours of the morning have now become a regular feature at this establishment, from Friday mornings when the drays have been delivering at 06:45am to shouting and swearing outside the pub, to cars playing stereos and beeping their horns 02:00 to disorderly behaviour and now even fighting in the early hours of Christmas Morning.

The management (if present during opening hours at all) or their staff clearly have no control over the running of the establishment. I have lost count of the times that I have been woken by disorderly behaviour from the pub in the small hours and when I have called the Licensee's contact

phone number provided to me by them for this purpose it has not been answered or if it has the noise has been so loud that the call taker has been unable to hear me!

Until New Years Eve this year the management have not provided any door security or Marshall's to try and resolve any of these issues and it was only a large disturbance that has led them , I have recently been informed ( yet to see ), to state that they will provide door supervisors for this one evening. This licensee's clearly having no regard for any of the local residents or the impact that this has on the local community.

I am also aware that they have recently rescinded a long standing informal agreement to allow access via the car parking area to another neighbour's property for children with special needs to attend a class there, how does this build relations or benefit the local community?

In respect of the event notifications I am aware that under the Licensing Act 2003 the only body entitled to object to these is the local police and that they made no objection to these notifications in November on the basis that they had no evidence (as required under the Crime and Disorder Act) of crime or disorder to support that objection.

The basis of the second part of this letter refutes that supposition and I enclose copies of my contemporaneous notes of much anti-social behaviour and disorder which I have encountered , in support of both the license review and objection to these and any future event notifications. I can produce copies of these notes as an exhibit, marked GMS/1.

This anti-social behaviour goes beyond customers leaving the public house and starting their cars engines, but includes much shouting, swearing, arguments, car music blaring from stationary windows, revving of engines and general alcohol related behaviour.

I am extremely disappointed with the permission of these notifications especially in light of the fact that the licensee's of the establishment in November withdrew their applications for permanent extension in the face of much local community objection, this objection being supported by the local Police Licensing unit. It was immediately after this withdrawal that the licensee submitted the event notifications, effectively circumventing the licensing process and allowing him to open as he wished regardless!! Surely this use of event notifications is not within the spirit of what the Licensing Act intended.

I understand the processes linked to this objection are subject to various notifications and time guidelines which will invariably mean that even if I had submitted this objection as soon as the notifications were made it is highly likely that the event notifications would have finished long before this dispute could have been resolved , another irony of the Licensing Act ! It is also worth noting that although the licensee's have no obligation to place notices advertising the 'events' they made no effort to inform any of the local community to try to avert or manage any potential problems, another example of poor management and disregard for local people.

I have been in regular contact with the Environmental Health Officer, Police Licensing Team and Safer Neighbourhoods Team to try and ensure that all the relevant and responsible bodies are aware of the problems that this premise is causing to the local community.

I look forward to your prompt response.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. M. SERRA', with a long horizontal flourish extending to the right.

Mrs. G. M. SERRA

Sunday  
Woken up at 3 AM by raveler leaving the premises of the A. Arms & car door being slammed shut. At 2 AM woken by a noise that sounded like an animal in distress which was apparently coming from the kitchen of the A. Arms.

Friday 10 Oct  
Woken up at 6.30 AM by delivery of beer from Green King Brewery. I have phoned the head office to complain as the managers of the Abercorn have done nothing about it as they said they would.

Friday 31 Oct Woken at 12.30 pm by people shouting & laughing in the car park.

Sat 1 Nov kept awake until 1 AM by loud music coming from the pub & people shouting in the car park.

Sat 15 At 10.30 - 11 pm there were about 25 people in the car park all laughing & shouting. This is a car park not a recreation space and all of

Friday 15 August

woken up at 6.45 AM by delivery of 12 eggs at A Arms  
C.M.S.M.

Friday 22 August

woken up at 6.46 AM by delivery of 12 eggs etc at A Arms

G.M.S.M.

Friday 29 August

woken up at 6.45 AM by delivery of 12 eggs etc at A Arms  
G.M.S.M.

Saturday 30 August went to the Abercorn Arms &

spoke to the manager about being woken up by the  
dreadful noise at 6.45 AM. He apologised & said he  
would change the time.

Friday 5 Sept

woken up yet again at 6.45 AM by another  
delivery of keys at the Abercorn Arms.

Sat 6 Sept woken up at 1 AM by shouting  
outside the pub I believe it was the manager  
as I recognised the voice. I can hear every word  
in my bedroom when people are shouting in the  
car park.

Friday 3rd Oct woken up at 6.45 AM  
by delivery of beer keys at the Abercorn

G.M.S.M. | |

---

Friday 21 Nov

Woken up at 6.30 AM by delivery of  
12egs from Green King

Sat 22 Nov

woken up at 1.30 AM by loud talking  
& shouting in the pub car park all the lights  
were on & the doors still open.

Friday 5<sup>th</sup> Dec. Woken up at 1.30 AM by people  
leaving the Abercorn arms talking & laughing &  
shouting, I went downstairs at 1.45 AM & telephoned  
the pub & asked that they go & ask the people to leave  
the premises quietly eventually it went quiet at  
2 AM.

Sat. 6<sup>th</sup> Dec The same scenario as the night  
before except I could not be bothered to phone  
them as I was too tired.

Wed 24 Dec

woken at 1.30 by shouting in the car park of the AA Arms  
I went downstairs at 2.30 & telephoned the pub & got no  
reply & then telephoned Harrow noise team but they had

gone home & all the man could do was log my call  
I then telephoned Harrow Police Station who told  
me that they could not deal with noise disturbance  
as they were too busy fighting crime! By this time it  
was about 3.15 AM. The noise was dreadful in the  
car park, with about 25 people milling about & then  
the fighting started. I dialled 999 & they told me they  
had had already had calls concerning the Abercorn  
arms & were trying to find a squad car to deal with  
it! It eventually went quiet at 10.15!

Sat 27 Woken at 12.30 by females laughing  
& shouting in the car park & then car hooting to  
each other.

The rooms in my house, except the bath room  
over-took it, the noise could be heard above the  
television! Surely the car-park should be used  
as such.